

CONTACT INFORMATION FOR STATE/LOCAL OFFICES AND COMPLIANCE OFFICER

[Corporate Compliance Officer \(patient/family concerns\) 972 303-7529](#)

Area Agencies on Aging 800 252-9240

Consumer Rights and Services Complaints Hotline 800 458-9858

State Long Term Care Ombudsman 800 252-2412

Medicaid Hotline 800 252-8263

Medicare 800 633-4227 (1-800-Medicare) or 800 486-2048 (TTY)

Social Security 800 772-1213 or 800-325-0778 (TTY)

Texas HHSC Ombudsman 877 787-8999 or 888 425-6889 (TTY)

Texas OAG Medicaid Fraud Control Unit number – Report abuse, waste and fraud hotlines, (Medicaid certified facilities only). P.O. Box 12307, Austin 78711-2307, 1-800-252-8011/1-512-463-2011.

Complaints Against Administrators/Nursing Facilities – 512-438-5495.

Report Fraud, Waste and Abuse Hotline – 1-800-447-8477 and OIG 1-800-436-6184.